**Help Desk Ticket System SDLC Flow Chart**

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Main Menu with numerical choices appears

Initialize Help Desk Ticket System

Select Option 1  
Select Option 2  
Select Option 3  
Select Option 4  
Select Option 5

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Option 1  
Enter all details for the Help Desk Service Ticket

Loop to Menu

Option 2  
Show ALL Tickets

Option 3  
Search Ticket by Ticket #  
Edit Ticket Details

IF

Option 5  
Break  
End Close Ticket System